

6 November 2023

Your Ref:

Our Ref: L/LIC/JW

Eric Dearie  
Licensing Standards Officer  
Argyll & Bute Licensing Board  
Kilmory  
DX 599700  
LOCHGILPHEAD



Argyll & West Dunbartonshire  
'L' Division Headquarters  
Stirling Road  
DUMBARTON  
G82 3PT

Tel: 01389 822033

Dear Sir

**LICENSING (SCOTLAND) ACT 2005: SECTION 36  
REVIEW BY DR MCGRANN IN RELATION TO THE ARDVIEW INN,  
FREDERICK CRESCENT, PORT ELLEN, ISLE OF ISLAY**

I refer to the above premises licence review to the Licensing Board by Dr McGrann and to your request in relation thereto.

I can confirm that Police Scotland are aware of complaints in relation to the premises and can advise of the following.

A search of our systems from 1 August 2022 to date, identifies that Dr McGrann has contacted Police Scotland on 16 occasions in relation to noise from the premises.

- On 1 occasion the complainer contacted Police Scotland the following day so noise couldn't be checked
- On 1 occasion, the complainer was looking for general advice
- On 4 occasions there was music on at the premises and officers asked premises to reduce music (it was not noted as excessive but could be heard outside)
- On 6 occasions where officers attended, there was no noise/not excessive
- On 4 occasions, officers were unable to attend

I can advise you that in the same time period, there has been no less than 26 visits to the premises.

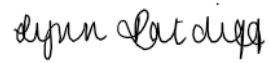
- 23 of the visits are favourable for the premises
- 1 visit found a male being outside with a glass. He was returned to the premises and staff made aware
- 1 visit found 2 males outside however, one of the males, who was quite intoxicated, had been at a function at a distillery and his friend was taking him home
- 1 visit found persons outside smoking and chatting loudly and they were reminded to be mindful of residents nearby

**OFFICIAL**

The local Sergeant and officers have previously met with Dr McGrann at his property and also spoken to the premises manager and owner in relation to the complaints and have tried to assist by carrying out visits where possible.

I trust this information is of assistance to you.

Yours faithfully

A handwritten signature in black ink, appearing to read "Lynn Ratcliff". The signature is written in a cursive style with some loops and flourishes.

Lynn Ratcliff  
Divisional Commander